

Privacy Policy

The privacy of your personal information is very important to the Center of Hope (Haiti), Inc. ("COHH"). The following discloses our information gathering and dissemination practices for COHH's web site, ("Website"). Please note that when you access any external links from COHH's Website (including any COHH partnering websites), they may have different privacy policies specific to those websites. We encourage you to read all applicable privacy policies for any website that you visit.

1. Personal Information Collection

COHH may collect personal information like name, telephone number, email address, date of birth, home or business and mailing addresses when you access certain areas of the COHH Websites that require registration, e.g., filing out a volunteer application, registering to donate, or registering to receive information about COHH. If you decide to make donations using a credit card, we, or our third-party credit card processors, may need to collect certain additional information, like your credit or debit card number, security code or card not present code, and expiration date.

At other times, COHH may collect information that cannot be used to identify you. For example, we may aggregate non-personal information about you and other visitors who visit our Website. Aggregated information will not contain any information that can be linked directly back to you.

2. How COHH Collects Personal Information

COHH may use any number of tools to collect information about you, your computer access points, and the web browser that you use to connect to our Websites. For example, cookies are tiny text files that we place on your computer's hard drive when you visit our Website. We may use cookies to personalize your interactions with our Website. You do not have to accept our cookies, you may set your browser to restrict their use, and you may delete them after they have been placed on your hard drive. If you do not accept or delete our cookies, some areas of our Website may take more time to work, or may not function properly.

COHH may also collect additional information from your web browser each time you visit our Website. We may collect information about the pages that you visit and the time spent on each web page or area of the Website, the promotions or advertisements that you click on, and other actions that you take while using our Website. This information may include your Internet Protocol ("IP") address, the type of browser, the time that your browser was used to access our Website, and any referring website's address.

Our Internet Service Providers (defined below) may also use other standard web-based technologies to analyze your movements while accessing our Website. The technologies may include web "beacons," "pixel tags," "clear gifs," or any other type of web tracking technologies available to our Internet Service Providers. These

technologies help us ascertain the effectiveness of our campaigns and marketing programs, allow us to customize the services offered on or through our Website, and help determine the best use for Website content, and product and service offerings. Some of this information, including the IP address, may be stored on our Internet Service Provider's servers or server logs, and may be available for extended periods of time.

3. Our Use and Disclosure of Your Personal Information

At times COHH may use the services of independent companies to provide certain services to you, including, without limitation, website hosting services, credit card processing, order processing and shipping services, and visitor surveys ("Internet Service Providers"). COHH may share your personal information with the Internet Service Providers as appropriate. We do not share personally identifiable information with outside third parties without your consent, except to the extent necessary to complete your request for products and services offered through the COHH Website.

COHH may use your personal information to contact you via mail, e-mail, or telephone in order to give you updates about COHH's special events, new services, current information regarding our services, or other campaigns that may be of interest to you. We also use return e-mail addresses to answer the e-mail we receive from you. Your e-mail address will not be used for any other purpose or shared with outside third parties for their direct marketing purposes without your consent. We may also use your IP address to help protect COHH and our Internet Service Providers from fraud.

Additional uses of your non-personal and personal information will allow us to tailor products and services specific to your needs, to help organize and manage our relationship with you or your business, to conduct business, to provide you with support, to perform functions that are described to you at the time of collection, and to enforce our Website's Terms of Use.

We may also use non-personal aggregate information to improve our Website. For example, our Internet Service Providers may report to us that there were a particular number of visitors to a certain area of our Website, or that a certain number of businesses or a certain number of individuals completed our registration forms in particular areas of our Website. Such information may also be used to analyze the effectiveness of our business and advertising models.

COHH may also disclose your personal information as is necessary to: (a) comply with a subpoena or court order; (b) cooperate with law enforcement or other government agencies; (c) establish or exercise our legal rights; (d) protect the property or safety of our company and employees, contractors, vendors, suppliers, partners and donors; (e) defend against legal claims; (f) help with internal and external investigations; or (g) as otherwise required by law or permitted by law. We may disclose your information in connection with the sale or merger of COHH or any transaction that involves the sale or assignment of some or all of our assets.

4. Data Storage and Security

COHH makes reasonable efforts to ensure that our Internet Service Providers have implemented physical, electronic, and procedural security measures to assist with safeguarding your personal information, and to help protect against unauthorized access and disclosure. Only our authorized personnel and our Internet Service Providers who perform legitimate business functions for COHH are authorized to access your personal information. Notwithstanding our efforts, the Internet has inherent security risks. COHH cannot promise, and you should not expect, that your personal information, personal searches, and other communications will always remain secure. You should take care with regard to how you handle and disclose your personal information or any username or password that you are required to use to access services on our Website.

5. Children and Data Collection

COHH's Website is a general audience website and is targeted to those individuals who have reached the age of majority in their legal jurisdiction of residence. COHH's Website content is not directed toward children who are under the age of 13. We do not knowingly collect personal information from children. If COHH or its Internet Service Providers become aware that a child has provided us with personal information without parental consent, that information will be deleted from our databases. If you have questions about personal information that may have been submitted by a child, please email us at privacy@centerofhope-haiti.org.

6. Your California Privacy Rights

COHH will not share any personal information about you with outside third-parties for their direct marketing purposes to the extent prohibited by California law, unless you agree otherwise as authorized by your prior written consent.

California residents have the right to request information from COHH regarding the manner that we may share personal information with affiliated companies and third parties for their direct marketing purposes. To find out what and how we share such information, you may send us an e-mail request at privacy@centerofhope-haiti.org or mail a request to: Privacy Policy, Center Of Hope (Haiti), Inc., P.O. Box 150, Stamford, CT 06904 and you will receive the following information:

- A. The categories of information we disclosed to third parties for their direct marketing purposes during the preceding calendar year, if any;
- B. The names and addresses of the third parties who received information for their direct marketing purposes; and

- C. Examples of the products and services subject to the third-parties' direct marketing programs, if the nature of the third parties' business cannot be determined from their names.

7. How You May Access and Change the Information that COHH Collects

The first time that you provide us with registration information through our Website, you may be offered the opportunity to subscribe to and receive additional information about our campaigns, products and services. After your first use, you can change your initial choices by contacting customer service e-mail at privacy@centerofhope-haiti.org. Each commercial e-mail that we send to you will offer you the opportunity to opt-out of continuing to receive such messages. We may take up to 10 business days to process your opt-out requests. In some instances, we may have already shared your information with one of our authorized third parties before you changed your information preferences, and you may briefly continue to receive e-mail even after you have opted out. FTC e-mail compliance guidance allows us to send you transactional and relationship e-mail without offering you the opportunity to opt-out of receiving those types of e-mail.

For those Website users located in the European Union or countries with similar privacy laws and regulations, we are required by law to advise you that your personal information may, at times, be accessible by individuals who are located worldwide including in countries that the European Commission or similarly situated countries have not determined to provide the same level of data protection as in your country. By providing us with your personal information, you are consenting to our use of it in accordance with COHH's privacy policy, including the transfer of your personal information across international boundaries to jurisdictions anywhere in the world as permitted by local law.

The United States may not have data privacy laws that afford an equal level of protection for your personal information as those laws legislated at the direction of the European Union or similarly situated countries, however, please be assured that COHH will continue to adhere to the principles stated in this privacy policy and in applicable laws in connection with any personal information. COHH will endeavor to preserve the integrity, confidentiality, and security of personal information and afford such personal information an adequate level of protection.

8. General Information and Privacy Support Contact

COHH may update this privacy policy from time to time, and you should take the time to review it each time that you visit our Website. COHH is committed to protecting your personal privacy. If you have questions or comments about our efforts to protect your personal privacy, or if you require additional information about COHH's privacy commitment, please contact us at privacy@centerofhope-haiti.org.